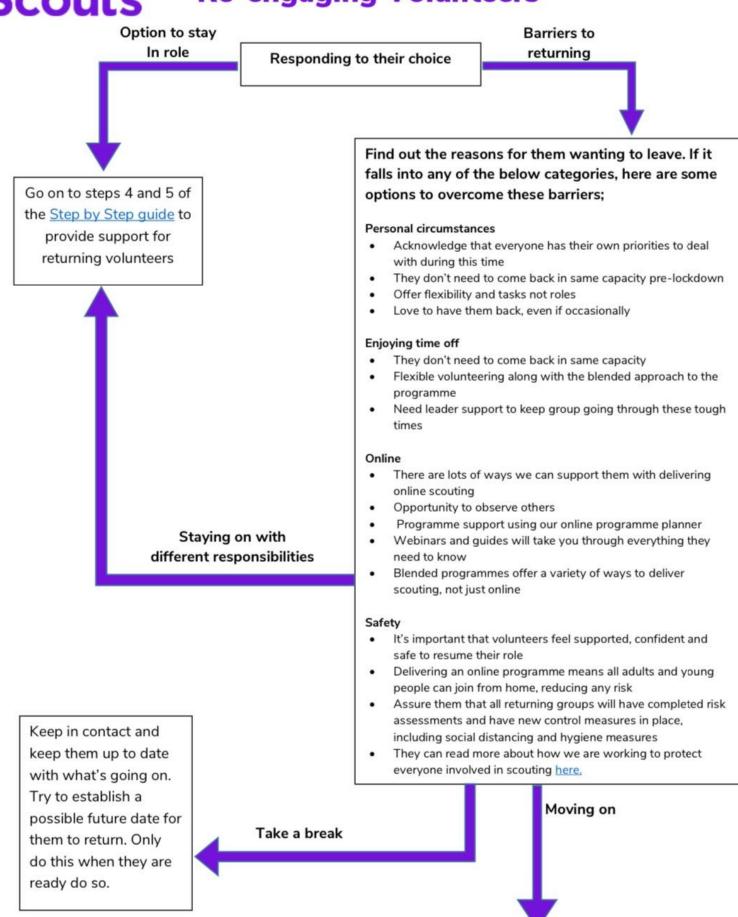


Conversational Flow Chart when Re-engaging Volunteers



Are they happy to be contacted again in the future?